How to keep your employees safe
Follow these guidelines: https://www.osha.gov/Publications/OSHA3990.pdf
Review safety programs and emergency action plans to ensure that they include infectious
disease protocols and are compliant with OSHA and health and safety regulations.
Circulate information to employees reminding them of best hygiene practices and prevention
measures.

Suggestions from the CDC that you may consider:
  ● Implementing flexible work hours (e.g., staggered shifts), to increase the physical
distance among employees and between employees and others if state and local health
authorities recommend the use of social distancing strategies.
  ● Require employees to
    o stay home if they have a fever, a cough, or symptoms of a cold
    o limit non-essential travel
  ● Discourage workers from using other workers’ phones, desks, offices, or other work tools
and equipment, when possible.
  ● Maintain regular housekeeping practices, including routine cleaning and disinfecting of
surfaces, equipment, and other elements of the work environment. When choosing
cleaning chemicals, employers should consult information on Environmental Protection
Agency (EPA)-approved disinfectant labels with claims against emerging viral
pathogens. Products with EPA-approved emerging viral pathogens claims are expected
to be effective against SARS-CoV-2 based on data for harder to kill viruses.
  ● Increasing the amount of trash receptacles around the store to ensure customers can
throw waste away themselves

Additional suggestions on how to further reduce contamination within your store:
  ● If possible, designate employees to take orders and become personal shoppers while
customers wait outside
  ● Try to limit the number of customers physically in the store at any given time
  ● Provide a plastic shield between the customer and your employees to prevent
transmission from sneezing or coughing
  ● Designate specific aisles or locations within a store that employees maintain to ensure
their safety as well as reduce the number of products that customers come in contact
with
  ● If customers are using cash, designate a lane or register for cash only and require that
employees use gloves

Urge customers to:
  ● Practice the CDC’s recommended practice of staying at least 6 feet away from each
other
    o Some stores have placed markers six feet from each other, on the ground, at
    registers so customers know how far apart to stand
  ● Leave reusable bags at home for now
  ● Bag their own groceries

What to do if an employee encounters someone that may have COVID-19 or becomes ill

If an employee calls in to self-report an illness, the Vermont Department of Health is directing
Vermonters to contact their health care provider by phone. Do not call the Vermont Department
of Health and do not go to the hospital, except in a life-threatening situation.
Employees should use the CDC “Self Checker” tool to determine the probability of infection if they believe they have been in close contact with someone infected.

- Close contact is: being within six feet, for a long time, of someone who is diagnosed with COVID-19 during their infectious period, which starts one day before any symptoms began and continues until they are recovered.
- Close contact is not: being more than six feet away in the same indoor environment for a long period of time, walking by, or briefly being in the same room. Generally speaking, **being the cashier for someone who is positive does not qualify as close contact according to the CDC.**

Employers should not identify or disclose to other employees the reason that an employee is not at work.

Documents pertaining to, or communications with, employees about their medical conditions should be kept in a secure and confidential location separate from the employee’s personnel file.

Employers should engage employees in the interactive process and accommodate employees exhibiting signs and symptoms of the virus by allowing them to take time off from work to see a doctor.

**Employers should consult the following CDC resources to begin the cleaning process for their store**


We have assembled a list of industrial cleaners [available here](#). We do not endorse any of these cleaners. Those who have specifically mentioned COVID-19 cleaning are noted.

**When can employees return to work when a doctor’s note might not be possible because the healthcare system is taxed?**

- Employees can return to work at least 72 hours after fever and symptoms have stopped; and at least 7 days have passed since symptoms first appeared. CDC guidance on symptoms is [here](https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html).
- Employees who have come in close proximity to someone diagnosed with COVID-19 should self-isolate for 14 days. Those individuals can return to work if they do not exhibit symptoms upon completion of the 14 days.